## Safeguarding Process – Concerns raised within goalball

Concern Identified

STAY CALM - REASSURE - NO PROMISES - FEW QUESTIONS - FOLLOW GUIDE

Complete incident report form

Is the child/young person victim in need of urgent medical treatment?

No

Yes

Contact emergency services and inform of potential safeguarding issue

Report to club welfare officer or Goalball UK Lead Officer as soon as possible. If neither is available or there are urgent / serious concerns, report to social services/police and inform the CWO/Lead Officer within 24 hours

Case Management Group convened to decide on the route to be followed or is informed of statutory social services referral

No case to answer

Possible processes:

* Child protection investigation
* Criminal investigation/proceedings
* Investigation under disciplinary proceedings including possible temporary suspension of person accused
* Goalball UK investigation awaits the outcome of social services / police investigation
* Possible outcomes:
* No case to answer
* Less serious - referred to complaints
* procedure
* Disciplinary hearing - sanctions
* Civil proceedings

Referred back to club with advice on process to be followed:

Complaints Procedure

Disciplinary Process

No further action

Allegation of minor poor practice

Appeals panel convenes to hear arguments for and against decisions reached by the Case Management Group and uphold or amend.

Allegation of serious poor practice or possible abuse

Possible Outcomes

* No case to answer
* Complaint resolved with agreement between parties
* Training/mentoring agreed
* Disciplinary action
* More significant concerns emerge

Appeal