## Safeguarding Process – Concerns raised from outside goalball

A child/young person has disclosed concerning information to you OR you have had concerns reported to you involving the behaviour of an adult in relation to a child/young person.

STAY CALM - REASSURE - NO PROMISES - FEW QUESTIONS - FOLLOW GUIDE

If the child/young person needs urgent medical treatment take them to hospital or call the emergency services and inform them of a potential safeguarding issue.

Report to club welfare officer or Goalball UK Lead Officer if they are immediately available. They will refer the case on to Social Services or the police. Make a record of anything the child has said and/or what had been observed, if possible, with dates and times

If the welfare officer of Goalball UK Lead Officer is not available refer the matter directly to social services or the police. Remember delay may place the child at more risk.

Discuss with social services or the police who will inform the parents

Complete an incident report form and copy it to social services/police and the Goalball UK Lead Officer within 48 hours. Every effort should be made to ensure that confidentiality is maintained for all concerned.