# GOALBALL UK PRIVACY NOTICE

## What this privacy notices covers

Goalball UK is committed to protecting your personal information. In this notice, references to ‘we’ or ‘us’ means Goalball UK. This notice explains how we collect and use the personal information about you.

## Who we are

Goalball UK is a private company limited by guarantee without share capital and its registered company number is 07171285.

Goalball UK is also a registered charity whose registered number is 1136892 in England and Wales and SC045967 in Scotland.

Goalball UK is the national governing body for goalball in the United Kingdom. Goalball UK is responsible for all levels of goalball within the UK from grassroots level to high performance squads.

Goalball UK operates the website https://www.goalballuk.com (the "Website").

Goalball UK is a data controller under the data protection rules and our Data Protection Compliance Manager is Mark Martin contactable at Goalball UK, English Institute Of Sport, Coleridge Road, Sheffield S9 5DA or by email at enquiries@goalballuk.com.

## Information we gather

Goalball UK gathers certain information about you.

We collect information in the following ways:

1. Information you give us.

When you become a member of Goalball UK you will give us information. You may also give us information when using our Website or Membership System, when participating in a Goalball UK activity, when joining a Goalball UK representative group or where invited by Goalball UK to offer feedback as part of a consultation process. Information may include your name, date of birth, postal address, email address, phone number, financial and credit card information, a personal description, disability, ethnicity, CRB / DBS / PVG checks that have been undertaken and a photograph.

1. Information we get from your use of our Website and services.

Each time you visit our Website, we may automatically collect certain information. This information includes technical information, such as Internet Protocol (IP) addresses used to connect your computer to the internet, your login information, browser type and version, browser plug-in types and versions, operating system and platform and information relating to what pages you have viewed. When you enter competitions the following information may be collected and shared with tournament organisers and results may be published: First Name, Surname, Gender, Ability category, Date of Birth / Age category, Email,  Address, Phone number, Club (and ID), Disabled (Y/N), Disability information, ethnicity and sexual orientation. In accordance with our competition entry documentation, photography and video may be taken at events, and these images may be used on our website, social media platforms and promotional / internal documents.

1. Information about you from third parties.

We work closely with third parties (including Sport England, for example, Goalball UK’s business partners, associate bodies, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers,) and may receive information about you from them.

## How we may use your information

We rely on the legitimate interest basis to use your personal information in some circumstances. For example, when you apply to become a member of Goalball UK, we have a legitimate organisational interest to use your information to respond to you and give you the benefits of being a member as explained on the Website regarding features of being a member.

We also rely on obtaining your consent to use your personal information. For example, we will seek your consent to receive marketing via email and post about Goalball UK.

We may use your information for a number of purposes including the following:

1. Compliance with legal, regulatory, and corporate governance obligations and good practice
2. To provide you with information about our work or our activities that you have agreed to receive;
3. Building profiles

We use profiling and screening techniques to ensure communications are relevant and timely, and to provide an improved experience for our members and individuals who we may have a formal relationship with such as instructors. Profiling allows us to evaluate and therefore understand our members and individuals who we may have a formal relationship with such as coaches using appropriate technology or techniques. We do this because it helps us to make appropriate communications to our members and those individuals who we have a formal relationship with.

When building a profile, we may analyse geographic, demographic, and other information relating to you in order to better understand your interests and preferences in order to contact you with the most relevant communications. We may use additional information from third party sources when it is available. Such information is compiled using publicly available data about you, for example addresses, listed directorships or typical earnings in a given area.

We do not carry out profiling in relation to children.

1. To ensure we know how you prefer to be contacted
2. To keep a record of your relationship with us.

We will use the information we get from your use of our Website and services to:

administer our Website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;

1. improve our Website to ensure that content is presented in the most effective manner for you and for your computer;
2. allow you to participate in interactive features of our service, when you choose to do so;
3. as part of our efforts to keep our Website safe and secure;
4. measure or understand the effectiveness of advertising we serve to you and others, and to deliver relevant advertising to you;
5. make suggestions and recommendations to you and other users of our Website about goods or services that may interest you or them; and
6. any other reasonable purposes of Goalball UK, acting always in accordance with the data protection law (as amended from time to time).

We will use the information you give us:

1. to perform services you have requested (such as providing you with Membership Benefits or providing you with information you have asked for);
2. to administer the sport of goalball, for instance by organising tournaments.
3. to provide you with information about other goods and services that we offer that are similar to those that you have already purchased or enquired about;
4. where we permit selected third parties to use your data, we (or they) will contact you by electronic means only if you have consented to this. If you do not want us to use your data in this way, or to pass your details on to third parties for marketing purposes, please email enquiries@goalballuk.com
5. to notify you about changes to our service, including but not limited to any changes to the Member Benefits;
6. to ensure that content from our Website is presented in the most effective manner for you and for your computer; and
7. for any other reasonable purposes of Goalball UK, acting always in accordance with the data protection law (as amended from time to time).

## Marketing

We may contact you for marketing purposes by email, letter, telephone call or text message if you have agreed to be contacted in this manner. By subscribing to Goalball UK emails or opting in to email communication from Goalball UK, you grant us the right to use the email for both email marketing purposes and advertisement targeting.

We may include information from other organisations in these communications.

It is your choice as to whether you want to receive information about our work, how we raise funds and the ways you can get involved. If you do not want us to use your personal information in these ways, please tick the relevant box situated on the form on which we collect your data or

You may opt-out of our marketing emails at any time by clicking the ‘unsubscribe’ link at the end of our marketing emails.

You can also change any of your contact preferences at any time including telling us that you don’t want us to contact you for marketing purposes by telephone, or by post by using the online Members’ system or contacting our membership services team on enquiries@goalballuk.com .

Should you have a query regarding this please contact our Data Protection Compliance Manager.

We will not use your information for marketing purposes if you have indicated that you do not wish to be contacted for such purposes. However, we will retain your details on a suppression list to help ensure that we do not continue to contact you.

## Information Sharing and Disclosure

On becoming a member of Goalball UK, your membership details will be saved on the Goalball UK secure server. Your individual data will never be shared with external partners or organisations, other than in the exceptional circumstances listed below. To support the development of the sport, Goalball UK may share and report anonymised membership data as general statistics.

We may disclose your personal information to third parties:

1. In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets;
2. If Goalball UK or substantially all of its assets are acquired by a third party, in which case personal data held by it about individuals who have applied for membership (whether successfully or unsuccessfully) will be one of the transferred assets;
3. If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply other agreements; or
4. To protect the rights, property, or safety of Goalball UK, Our Members, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction. We will not transfer data to organisations outside of the EEA.

We require these third parties to comply strictly with our instructions and data protection laws and we will make sure that appropriate controls are in place. We enter into contracts with all of our data processors and regularly monitor their activities to ensure they are complying with Goalball UK’s policies and procedures.

We may disclose your personal information to third parties if we are under a duty to disclose your personal data in order to comply with any legal obligation (for example to government bodies and law enforcement agencies).

## Users under 18

If you are under 18 and would like to get involved, please ensure that you have consent from a parent or guardian before giving us your personal information. When we collect data about a child or young person aged under 18 we will make it very clear as to the reasons for collecting this data and how it will be used.

## Keeping your records

We keep records only for as long as required to operate the service in accordance with legal requirements and tax and accounting rules.

## Where we may store your information

The data that we collect from you will be transferred to and stored at Goalball UK’s registered office and online systems.

By submitting your personal data, you agree to this transfer, storing or processing.

Goalball UK will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Notice.

Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

## Your rights

You have the right to:

1. Have any inaccuracies in your data corrected. If you would like to update the details we hold about you other than online, please contact our Data Protection Compliance Manager via telephone, email or by letter.
2. Request that we delete your personal data.
3. Object to profiling. Profiling is any automated processing of personal data to evaluate any feature of your behaviour preference or location, including online tracking and behavioural advertising.
4. Request that we do not process your personal data for marketing purposes.
5. You have a right to request a copy of the personal information we hold about you. We require you to prove your identity with two pieces of approved identification. Please address requests to the Data Protection Compliance Manager and we will respond within one month, of receipt of your written request and confirmed ID. Please provide as much information as possible about the nature of your contact with us to help us locate your records. This request is free of charge unless the request is manifestly unfounded or excessive.

## Changes to this notice and the way we treat personal information

We may update the terms of this privacy notice at any time, so please do check it from time to time.

We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address you have provided to us or by placing a prominent notice on our Website. By continuing to use our Website you will be deemed to have accepted such changes.

## Enquires and Complaints

The Data Protection Compliance Manager is the first point of contact regarding any enquires arising from this Privacy Notice. Where possible, please raise all enquires in writing.

If you are unhappy with our work or something that we have done or failed to do, please inform us in writing. Goalball UK will acknowledge receipt of all complaints and will endeavour to investigate the complaint within 15 working days

All complaints should be sent to:

 Goalball UK

 English Institute Of Sport

 Coleridge Road

Sheffield

 S9 5DA

Or you can email us at enquiries@goalballuk.com

You may also complain directly to the Information Commissioner’s Office if you are concerned with how we are handling your personal information using their online form which can be found here: https://ico.org.uk/concerns/handling/.

## Changes to this Notice

We may change this Privacy Notice from time to time. If we make any significant changes in the way we treat your personal information we will contact you directly.

*This Privacy Notice was last updated 03/08/2021.*